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## BIB DATA SHEET

CONFIRMATION NO. 4643

|  |   |  |   |  |                           |                                |
|--|---|--|---|--|---------------------------|--------------------------------|
| <b>SERIAL NUMBER</b><br>10/710,644   | <b>FILING or 371(c) DATE</b><br>07/27/2004<br><b>RULE</b>   | <b>CLASS</b><br>379                                      | <b>GROUP ART UNIT</b><br>3685   | <b>ATTORNEY DOCKET NO.</b><br>2731-004 |                           |                                |
| <b>APPLICANTS</b><br>Dimitri J. Stephanou, Tampa, FL;<br><b>** CONTINUING DATA *****</b><br><b>** FOREIGN APPLICATIONS *****</b><br><b>** IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** ** SMALL ENTITY **</b><br>08/26/2004  |   |  |   |  |                           |                                |
| Foreign Priority claimed <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No<br>35 USC 119(a-d) conditions met <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No<br>Verified and Acknowledged <u>/DANTE RAVETTI/</u><br>Examiner's Signature |   | <input type="checkbox"/> Met after Allowance<br>Initials | <b>STATE OR COUNTRY</b><br>FL   | <b>SHEETS DRAWINGS</b><br>24           | <b>TOTAL CLAIMS</b><br>18 | <b>INDEPENDENT CLAIMS</b><br>1 |
| <b>ADDRESS</b><br>ROBERTS, MARDULA & WERTHEIM, LLC<br>11800 SUNRISE VALLEY DRIVE<br>SUITE 1000<br>RESTON, VA 20191<br>UNITED STATES  |   |  |   |  |                           |                                |
| <b>TITLE</b><br>System and method for end-users to customize customer service business solutions offered as a service over a network   |   |  |   |  |                           |                                |
| <b>FILING FEE RECEIVED</b><br>385  | FEES: Authority has been given in Paper<br>No. _____ to charge/credit DEPOSIT ACCOUNT<br>No. _____ for following: |  | <input type="checkbox"/> All Fees<br><input type="checkbox"/> 1.16 Fees (Filing)<br><input type="checkbox"/> 1.17 Fees (Processing Ext. of time)<br><input type="checkbox"/> 1.18 Fees (Issue)<br><input type="checkbox"/> Other _____<br><input type="checkbox"/> Credit |  |                           |                                |